



2021 Social Service Report

The Township's mandated responsibility is to provide for individuals in the Township who are in need and qualify for assistance. The 2021 annual report is a summary of the assistance the Township provided through the various programs.

Assistance Provided Funded Through the General Assistance Levy

Number of Total Completed Applications Submitted

- A total of 43 completed applications were submitted to the Township requesting assistance.

General Assistance

- There were no recipients of General Assistance funds in 2021.

Emergency Assistance

- 24 households were eligible and received Emergency Assistance.

Denied Assistance

- 8 applications were denied assistance.

Applications Withdrawn

- 1 applicant withdrew their application for assistance.

SSI Recovery funds received in 2021 was 0.

Credit Counseling Workshop

Libertyville Township continues to partner with the Consumer Credit Counseling Services of Lake County to provide a monthly workshop on Basic Budgeting. All recipients of General Assistance and Emergency Assistance are required to attend one Basic Budgeting Workshop. The classes were held virtually via ZOOM.

- 17 recipients attended.

Assistance Provided Through Private Donations to the Township's Community Emergency Assistance Fund

Libertyville Township has a Community Emergency Fund funded by private tax-deductible donations to the Libertyville Township Community Emergency Fund. This fund is administered by the Township Supervisor and is used to assist those with immediate needs who may not otherwise qualify for assistance.

- 8 households who went through the application process were determined not eligible for General Assistance or Emergency Assistance but were provided help through Community Emergency Assistance Funds.
- An additional 9 households were eligible for both Emergency Assistance and Community Emergency Funds.

Food Pantry

In 2021, a total of 208 households registered to use Libertyville Township Food Pantry. Recipients can use the food pantry every week and are required to provide proof of residency.

- A total of 15 adult volunteers and a church organization with numerous volunteers assisted with Food Pantry activities. Volunteers helped unload deliveries, sorted food and packed food pantry bags each week.
- The total number of food pantry users in 2021 was 3,703 visits providing food for 7,718 individuals.
- A total of 71 Thanksgiving Dinner Boxes and 52 Christmas Dinner Boxes were donated and distributed during the holiday season.
- A total of 13 families attended our Book and Toy Fair in December to pick out donated gifts and books for their children.
- School supply packs were purchased and provided to 106 students of 45 families who have received financial assistance from the Township and/or utilized the food pantry. In addition, Sofia Coury, Gold Star Girl Scout, created 25 grade appropriate Literacy Kits that were distributed with the school supplies.
- Through our partnership with Northern Illinois Food Bank, we received 470 lbs. of Emergency Food and Shelter Program food with an estimated federal dollar value of \$389.60.
- Through Northern Illinois Food Bank's retail donation program, Direct Connect, we received weekly donations of such items as meat, produce, dairy, deli foods, shelf stables, non-food products, bread, and baked goods directly from Libertyville Jewel and bread and baked goods from Vernon Hills Mariano's, and a variety of products from Target in Vernon Hills.

Holiday Giving Program

- 9 sponsors provided gifts to 21 families through the Holiday Giving Program.
- Holiday Gift Room was visited by 13 families, providing gifts for 28 children.

Assistance Provided Through Community Resources

Applications for financial assistance from Share the Warmth, Salvation Army Extension Center and Low-Income Home Energy Assistance Program (LIHEAP) are taken at Libertyville Township Office for eligible Libertyville Township residents. The Township Caseworker provides the application and conducts the interview for the application process. Funding is provided by the identified service provider

Low Income Home Energy Assistance Program (LIHEAP)

Heating Grant for low-income families, seniors, and individuals with a disability for financial assistance on their gas and electric bill.

- 138 recipients

Mother's Trust Foundation

It provides benefits and opportunities available which cannot be obtained from other sources. Their goal is to assist children in trouble or crisis, raise awareness of children's needs, link needs with community resources and provide opportunities for volunteers to be involved.

- 3 families were referred.

Salvation Army Extension Center

Libertyville Township serves as a Salvation Army Extension Center site which assists Libertyville residents with utility, rent, medicine, lodging, food needs.

- One resident received a total of \$600.00 in financial assistance.

Professional Development

- Liz Heffernan attended Northern Illinois Food Bank Network Meetings via Zoom - January 13, February 26, March 10, April 9, & October 5
- Liz Heffernan attended a ServicePoint Agency Administrator's Meeting via ZOOM - February 16
- Liz Heffernan completed the Northern Illinois Food Bank Diversity, Equity, and Inclusion Training via Zoom - March 26
- Liz Heffernan attended the Lake County FERA Ambassador Training via Zoom - April 26
- Liz Heffernan attended Salvation Army Mandated Reporter Training via Zoom - April 30
- Liz Heffernan & Kathleen O'Connor attended a Northern Illinois Food Bank Network Meeting via Zoom – May 12
- Liz Heffernan attended a Northern Illinois Food Bank Power Hour Meeting via Zoom - June 11
- Liz Heffernan and Kathleen O'Connor attended CPR Training at the Township - June 17
- Liz Heffernan attended a Service Point Agency meeting via Zoom - June 22
- Liz Heffernan and Kathleen O'Connor attended Lake County Health Department's Mental Health First Aid training via Zoom - July 1
- Liz Heffernan met with Tamika Rogers, from the Salvation Army – July 14
- Liz Heffernan attended Northern Illinois Food Bank Bi-Annual Direct Connect training, via Zoom – July 16
- Liz Heffernan & Kathleen O'Connor met with Scott Jewitt from Northern Illinois Food Bank for the annual Agency Monitoring – September 24

Public Communication and Outreach

- Kathleen O'Connor attended 211 United Way of Lake County Meetings – January 25, February 5, February 12, March 15, May 7, August 6, September 23, & November 5
- Kathleen O'Connor attended Lake County Transportation Alliance Meetings – January 29 & October 29

- Kathleen O'Connor met with a representative from Catholic Charities to discuss services – February 8
- Kathleen O'Connor attended Lake County Housing & Community Development Meetings – February 12, March 3, March 10, April 14, May 12, June 9, August 25, September 15 & October 8
- Kathleen O'Connor met with Lake County Department of Transportation to discuss paratransit in Lake County – April 15, July 21, & August 4
- Kathleen O'Connor attended Libertyville Connect Meetings – April 28, July 15, July 28, August 25, September 22, September 27, November 17 & December 15
- Kathleen O'Connor attended Libertyville Fire Department's St. Mary's of the Lake Dam Break Planning Meeting – June 10
- Liz Heffernan met with Social Service Coordinator from Fairhaven Apartments – July 22
- Kathleen O'Connor met with representations from the RTA – July 28
- Kathleen O'Connor attended the closing ceremony of Winchester House – August 30,
- Kathleen O'Connor attended the Coalition to Reduce Recidivism Meeting – September 10
- Liz Heffernan attended Senior Hall of Fame luncheon at the Civic Center – October 7
- Kathleen O'Connor met with representatives from Libertyville High School's Student Council regarding their food drive – October 27 & November 20
- Kathleen O'Connor presented to the P.E.O. on the services provided by the Township – November 4
- Kathleen O'Connor met with a representative from the Alliance for Human Services – November 9
- Kathleen O'Connor met with a representative from Consumer Credit Counseling Service of Northern Illinois, Inc. – December 7